



POSITION DESCRIPTION

Tech Dump, a division of Jobs Foundation, is a growing 501(c)(3) social enterprise providing job training and practical experience for adults facing barriers to employment to prepare them to be more valuable employees with an expanding future. We accomplish this through recycling (Tech Dump) and refurbishing (Tech Discounts) electronics at two locations in the Twin Cities.

TITLE: Part-time Sales Associate

REPORTS TO: Tech Discounts Store Manager

LOCATION: 825 Boone Ave N, Golden Valley, MN

SUMMARY:

Drive sales by providing exceptional customer service and creating a positive experience for our social enterprise retail electronics store.

ESSENTIAL ACCOUNTABILITIES:

- Utilize sales skills and techniques as well as exceptional customer service to drive store sales.
- Properly enter all transactions into our processing systems.
- Provide exceptional customer service/assistance both in-person and on the phone.
- Greet and engage customers in the store, answer the phone, and track activity levels.
- Perform key holder tasks (opening and closing the store according to policies and procedures)
- General retail space upkeep -- maintaining a clean, organized, and well-stocked area.
- Pricing, tagging, and assisting with promotional specials for items in store.
- Perform all required cash register transactions such as sales and exchanges expeditiously and with a high level of accuracy while staying within company guidelines.
- Support and contribute to the product flow process in the store by receiving shipments and distributing them to the sales floor as directed.
- Maintain a high professional standard in individual behavior, courtesy and respect.
- Demonstrate the ability to work in and contribute to a positive team environment.
- Assist in other store functions as needed.

QUALIFICATIONS AND EXPERIENCE:

- Drug-free, with pre-employment and monthly drug testing.
- Excellent communication skills both verbal and written; must be professional and courteous.
- Excellent organizational and multitasking skills, with strong attention to detail.
- Dedication to process improvement, to constantly make our business better.
- Preferences:
 - o Previous retail sales experience and/or experience working in a customer service environment is strongly preferred.
 - o Interest or experience in troubleshooting/repairing electronics.
 - o High level of comfort using computers and various types of software



PHYSICAL REQUIREMENTS:

- Ability to be mobile on the sales floor for extended periods of time.
- Ability to lift and move up to 40lbs, utilizing appropriate equipment and safety techniques.

Additional Position Information:

Pay Range: \$15/hr, depending on experience

Benefits: Earned Sick & Safe Time, employee discounts on electronics

Classification: Non-exempt, according to FLSA guidelines.

Physical Requirements: The retail environment includes regular standing, walking, and sitting at a desk, use of PC, occasional lifting of approximately 40#.

Work Schedule: This is a part-time position. Core hours are every Monday, one other weekday 8:30 a.m. to 5:00 p.m or 9:30 a.m. to 6:00 p.m, and every Saturday 10:00 a.m. to 3:00 p.m.

Other: This position may include occasional travel within the Twin Cities metro area for meetings at other locations.

This job description may not cover or contain a comprehensive listing of activities or responsibilities that are required of the employee for this job. Activities and responsibilities may change at any time.

Tech Dump is an equal opportunity employer.

Updated on 06/17/2020